



Caledonian MacBrayne

Hebridean & Clyde Ferries

Service Information

Smart Phone App Text Online Telephone

April 2011

www.calmac.co.uk

SERVICE INFORMATION

CalMac's Service Information facility which allows you to be kept up to date at home or whilst travelling has now been extended. There are three ways to access the latest service information:

Online: The easy to view red, amber, green system gives up to date information on all of our routes. View it at www.calmac.co.uk

New FREE Smart Phone App

available from:



Search for "CalMac"

Text: Text messages can be sent to your mobile containing the latest service information. CalMac will not charge you for this service, although your normal service provider rates will apply.

AREA	ROUTE	TEXT CODE
ISLAY	Kennacraig - Port Askaig	09

One Time. For a one time update on the route of your choice text both the word **CALMAC** and the route code to **60030** e.g. "CALMAC 09"

NEW! TEXT BY SUBSCRIPTION

To subscribe to live updates for a particular route text the words **CALMAC** and **SUBSCRIBE** and the route code of your choice to **60030** e.g. "CALMAC SUBSCRIBE 09". This will automatically subscribe you to ongoing service information* relating to that route for a six month period. You can subscribe to multiple routes by sending an individual subscription message for each route. Subscriptions can be cancelled at any time by texting **CALMAC STOP** to **60030** e.g. "CALMAC STOP 09" for an individual route or "CALMAC STOP" to cancel all subscriptions. A list of commands is also available by texting "CALMAC HELP" to **60030**

**(Remember, text messages for subscribed routes will be despatched to you immediately upon update, at any time of day or night!)*

Telephone:

Call our Service Information line on **0800 066 5400** for an update.

SERVICE INFORMATION BY TEXT

Area	Route	Text Code
ARDNAMURCHAN	Tobermory - Kilchoan	14
ARRAN	Ardrossan - Brodick	05
ARRAN	Claonaig – Lochranza (summer) Tarbert (Loch Fyne) - Lochranza (winter)	06
BARRA & ERISKAY	Barra - Eriskay (Sound of Barra)	21
BARRA & SOUTH UIST	Oban - Lochboisdale/Castlebay - Oban	20
BUTE	Wemyss Bay - Rothesay	03
BUTE	Colintraive - Rhubodach	04
COLL & TIREE	Oban-Coll-Tiree	16
COLONSAY	Oban-Colonsay- Port Askaig-Kennacraig	10
COWAL	Gourock - Dunoon	01
COWAL & KINTYRE	Tarbert (Loch Fyne) - Portavadie	02
CUMBRAE	Largs - Cumbrae Slip	07
GIGHA	Tayinloan - Gigha	08
HARRIS	Uig - Tarbert	24
IONA	Fionnphort - Iona	13
ISLAY	Kennacraig - Port Askaig	09
LEWIS	Ullapool - Stornoway	25
LISMORE	Oban - Lismore	15
MULL	Oban - Craignure	11
MULL	Lochaline - Fishnish	12
NORTH UIST	Uig - Lochmaddy	22
NORTH UIST & HARRIS	Berneray - Leverburgh (Sound of Harris)	23
RAASAY	Sconser - Raasay	17
SKYE	Mallaig - Armadale	18
SMALL ISLES	Mallaig - Eigg - Muck - Rum - Canna	19

The Company does not accept any liability for any loss, costs or expenses incurred by passengers in the event of the delay, diversion or cancellation of a sailing. Examples of these may include, but are not limited to, accommodation costs or travel by an alternative form of transportation.

Passengers are strongly advised to consider insuring themselves against costs which may be incurred through delays, cancellations etc.

Keep up-to-date with the status of CalMac's Sailings

Caledonian MacBrayne, Ferry Terminal, Gourock, PA19 1QP.

Tel: 0800 066 5000 Email: enquiries@calmac.co.uk

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