



Performance: Month Ending 30/04/2008

Ardrossan - Brodick

Reliability	
Operated Sailings:	297
Additional Sailings:	2
Diverted Sailings:	0
Cancelled Sailings:	5
Cancelled Sailings after Relief Events:	0

Punctuality	
Scheduled Sailings:	300
On Time:	277
Level 1 lateness:	13
Level 1 lateness after Relief Events:	1
Level 2 lateness:	5
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.