



## Performance: Month Ending 31/05/2008

### Ardrossan - Brodick

Reliability	
Operated Sailings:	312
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

  

Punctuality	
Scheduled Sailings:	312
On Time:	292
Level 1 lateness:	14
Level 1 lateness after Relief Events:	3
Level 2 lateness:	6
Level 2 lateness after Relief Events:	1

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.