



Performance: Month Ending 30/08/2008

Claonaig/Tarbert LF - Lochranza

Reliability	
Operated Sailings:	528
Additional Sailings:	0
Diverted Sailings:	6
Cancelled Sailings:	20
Cancelled Sailings after Relief Events:	0

Punctuality	
Scheduled Sailings:	548
On Time:	515
Level 1 lateness:	5
Level 1 lateness after Relief Events:	1
Level 2 lateness:	8
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.