



Performance: Month Ending 31/07/2008

Claonaig/Tarbert LF - Lochranza

Reliability	
Operated Sailings:	524
Additional Sailings:	0
Diverted Sailings:	8
Cancelled Sailings:	26
Cancelled Sailings after Relief Events:	0

Punctuality	
Scheduled Sailings:	550
On Time:	511
Level 1 lateness:	2
Level 1 lateness after Relief Events:	0
Level 2 lateness:	11
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.