



## Performance: Month Ending 30/06/2008

### Claonaig/Tarbert LF - Lochranza

Reliability	
Operated Sailings:	518
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	12
Cancelled Sailings after Relief Events:	3

  

Punctuality	
Scheduled Sailings:	530
On Time:	508
Level 1 lateness:	5
Level 1 lateness after Relief Events:	3
Level 2 lateness:	5
Level 2 lateness after Relief Events:	3

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.