



# Performance: Month Ending 31/03/08

## Fionnphort - Iona

### Reliability

Operated Sailings:	586
Additional Sailings:	4
Diverted Sailings:	0
Cancelled Sailings:	12
Cancelled Sailings after Relief Events:	0

### Punctuality

Scheduled Sailings:	594
On Time:	577
Level 1 lateness:	2
Level 1 lateness after Relief Events:	1
Level 2 lateness:	3
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.