



Performance: Month Ending 30/06/2008

Fishnish - Lochaline

Reliability	
Operated Sailings:	775
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	12
Cancelled Sailings after Relief Events:	1

Punctuality	
Scheduled Sailings:	787
On Time:	767
Level 1 lateness:	5
Level 1 lateness after Relief Events:	1
Level 2 lateness:	3
Level 2 lateness after Relief Events:	1

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.