



## Performance: Month Ending 30/04/2008

### Kennacraig - Islay

Reliability	
Operated Sailings:	216
Additional Sailings:	4
Diverted Sailings:	12
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

  

Punctuality	
Scheduled Sailings:	212
On Time:	203
Level 1 lateness:	6
Level 1 lateness after Relief Events:	0
Level 2 lateness:	3
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.