



Performance: Month Ending 31/01/08

Largs - Cumbrae Slip

| Reliability | |
|---|------|
| Operated Sailings: | 1484 |
| Additional Sailings: | 0 |
| Diverted Sailings: | 0 |
| Cancelled Sailings: | 36 |
| Cancelled Sailings after Relief Events: | 0 |

| Punctuality | |
|---------------------------------------|------|
| Scheduled Sailings: | 1520 |
| On Time: | 1484 |
| Level 1 lateness: | 0 |
| Level 1 lateness after Relief Events: | 0 |
| Level 2 lateness: | 0 |
| Level 2 lateness after Relief Events: | 0 |

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.