



Performance: Month Ending 30/08/2008

Mallaig - Armadale

Reliability	
Operated Sailings:	476
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

Punctuality	
Scheduled Sailings:	476
On Time:	471
Level 1 lateness:	5
Level 1 lateness after Relief Events:	1
Level 2 lateness:	0
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.