



## Performance: Month Ending 31/05/2008

### Mallaig - Eigg/Muck/Rum/Canna

#### Reliability

Operated Sailings:	163
Additional Sailings:	2
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

#### Punctuality

Scheduled Sailings:	161
On Time:	161
Level 1 lateness:	0
Level 1 lateness after Relief Events:	0
Level 2 lateness:	0
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.