



## Performance: Month Ending 31/05/2008

### Oban - Castlebay/Lochboisdale

#### Reliability

Operated Sailings:	97
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

#### Punctuality

Scheduled Sailings:	97
On Time:	93
Level 1 lateness:	3
Level 1 lateness after Relief Events:	1
Level 2 lateness:	1
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.