



# Performance: Month Ending 31/03/08

## Oban - Lismore

### Reliability

Operated Sailings:	136
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

### Punctuality

Scheduled Sailings:	136
On Time:	135
Level 1 lateness:	0
Level 1 lateness after Relief Events:	0
Level 2 lateness:	1
Level 2 lateness after Relief Events:	1

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.