



Performance: Month Ending 31/05/2008

Tayinloan - Gigha

Reliability	
Operated Sailings:	588
Additional Sailings:	2
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

Punctuality	
Scheduled Sailings:	586
On Time:	582
Level 1 lateness:	3
Level 1 lateness after Relief Events:	0
Level 2 lateness:	1
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.