



## Performance: Month Ending 31/07/2008

### Tobermory - Kilchoan

Reliability	
Operated Sailings:	418
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

  

Punctuality	
Scheduled Sailings:	418
On Time:	413
Level 1 lateness:	4
Level 1 lateness after Relief Events:	0
Level 2 lateness:	1
Level 2 lateness after Relief Events:	0

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.