



Performance: Month Ending 31/03/08

Uig - Tarbert/Lochmaddy

Reliability

Operated Sailings:	157
Additional Sailings:	9
Diverted Sailings:	0
Cancelled Sailings:	0
Cancelled Sailings after Relief Events:	0

Punctuality

Scheduled Sailings:	148
On Time:	134
Level 1 lateness:	8
Level 1 lateness after Relief Events:	2
Level 2 lateness:	6
Level 2 lateness after Relief Events:	1

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.