



Performance: Month Ending 30/04/2008

Wemyss Bay - Rothesay

Reliability	
Operated Sailings:	996
Additional Sailings:	30
Diverted Sailings:	30
Cancelled Sailings:	38
Cancelled Sailings after Relief Events:	0

Punctuality	
Scheduled Sailings:	1004
On Time:	914
Level 1 lateness:	20
Level 1 lateness after Relief Events:	2
Level 2 lateness:	32
Level 2 lateness after Relief Events:	1

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.