



Performance: Month Ending 31/07/2008

Wemyss Bay - Rothesay

Reliability	
Operated Sailings:	1032
Additional Sailings:	0
Diverted Sailings:	0
Cancelled Sailings:	14
Cancelled Sailings after Relief Events:	1

Punctuality	
Scheduled Sailings:	1046
On Time:	1011
Level 1 lateness:	16
Level 1 lateness after Relief Events:	0
Level 2 lateness:	5
Level 2 lateness after Relief Events:	1

Full details of contractual relief events are available on request from customercare@calmac.co.uk Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.