



# Performance: Month Ending 31/03/08

## Wemyss Bay - Rothesay

### Reliability

|   |     |
|---|-----|
| Operated Sailings:                      | 989 |
| Additional Sailings:                    | 34  |
| Diverted Sailings:                      | 38  |
| Cancelled Sailings:                     | 49  |
| Cancelled Sailings after Relief Events: | 0   |

### Punctuality

|                                       |      |
|---------------------------------------|------|
| Scheduled Sailings:                   | 1004 |
| On Time:                              | 883  |
| Level 1 lateness:                     | 24   |
| Level 1 lateness after Relief Events: | 0    |
| Level 2 lateness:                     | 48   |
| Level 2 lateness after Relief Events: | 3    |

Full details of contractual relief events are available on request from [customercare@calmac.co.uk](mailto:customercare@calmac.co.uk) Explanations of the terminology and criteria used are provided in the Performance Monitoring leaflet which can be obtained on board or at port offices.